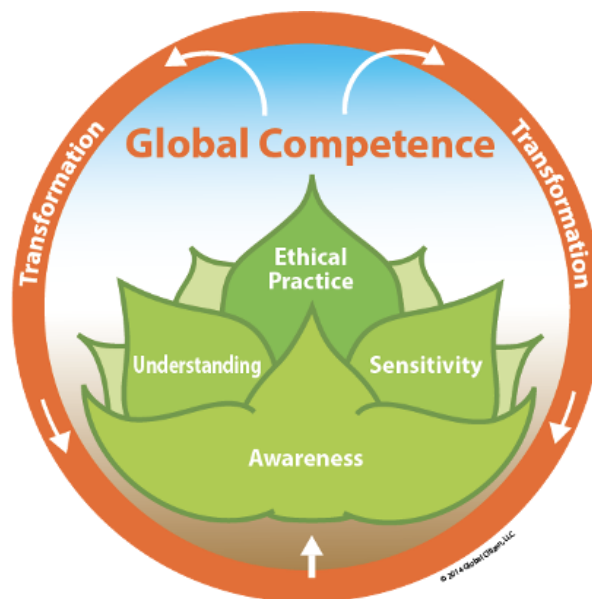


## Frequently Asked Questions (FAQs)

For Global Citizen, LLC's Global Competence Online, Self-Guided Course

### ***What is global competence?***

Global competence is the constellation of awareness, understanding, sensitivity, and ethical practice within an individual or a system that enables effective intercultural and cross-country interactions and partnerships that affect organizational and social transformation and result in mutually beneficial and empowering outcomes for the good of all. (©2014 Global Citizen, LLC)



### ***How much does this online course cost?***

The course fee is: \$199.00. Payment is due at time of registration. When three or more people from the same company or institution register on the same date, there is a \$20 per person discount. Please contact Global Citizen, LLC at: info@globalcitizenllc.com for more information or to request a fee discount. A limited number of scholarships are available. Participants requesting scholarships are asked to first email us to confirm scholarship availability and receipt.

### ***What language is the course in?***

English.

***What technology is used and required?***

This course requires internet access. Participants access the course Google Classroom, then download the Participant Workbook and module presentations to be completed independently offline. Once all modules have been completed, participants will upload their Participant Workbook in exchange for their certificate of completion.

***What knowledge, attitudes, and skills will I learn by completing the course?***

In this course, participants will assess their current global competence levels; increase their self-awareness; deepen their understanding of globalization, shifting demographics, workforce changes, and persistent inequities; clarify their values; improve their knowledge, attitudes, and skills to work more effectively and inclusively with people and organizations from different cultures and countries; develop a personalized plan for further development; and articulate their commitments to advance global competence.

***What documentation and resources will I receive after completing the course?***

Upon successful completion of the required coursework, qualified participants will receive Global Citizen, LLC's Global Competence Online, Self-Guided Course Certificate of Completion, which participants can share with their employers and feature in their resumes and/or CVs. The Certificate of Completion is an attestation that the participant has completed all assigned coursework and does not constitute an endorsement of global competence training or trainer experience and skills.

As a bonus, participants are welcome to request to join Global Citizen, LLC's private LinkedIn group, Equity, Diversity, and Inclusion in Your Workplace, where members share information and resources that can help course graduates continue to advance their learning.

***How do I gain access to the online course?***

Access to the online course site and Participant Workbook will be included in the registration confirmation email.

***Do you offer group registration rates?***

We encourage individuals from the same organization, company, or institution to register and complete the course as a team. We offer a discounted rate when three or more individuals from the same organization register. Please contact Global Citizen, LLC at: [info@globalcitizenllc.com](mailto:info@globalcitizenllc.com) for more information.

***What is the cancellation and refund policy?***

Cancellations and refunds are not available.

***How do I register?***

[Register here!](#)

***What if I have additional questions or concerns?***

For more information, please contact Global Citizen, LLC at: [info@globalcitizenllc.com](mailto:info@globalcitizenllc.com).